

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 09th day of April'2025
C.G.No.199/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. W. Vijaya Lakshmi	Member (Independent)

Between

Sri. E. Bhaskar, Vannelore (V) Rasapalem (Post),
Satyavedu (M), Tirupati Dist.

Complainant

AND


1. Superintending Engineer/O/Tirupati
2. Assistant Accounts Officer/ERO/Nagalapuram
3. Dy.Executive Engineer/O/Nagalapuram
4. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

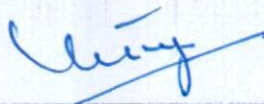
ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.12.2024 at Cherivi stating that he is having service connection SC.No.5331514000331 and he received CC bill for huge amount and it is to be revised.



02. The said complaint was registered as C.G.No.199/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the service was released on 20.12.2020 under category-I with SC/ST subsidy and the complainant utilized the consumption above 200 units for really 10 times and as such the bill was raised for Rs.20,735/- and after revision of the bill the complainant is demanded to pay Rs.9,885/- after withdrawing Rs.11,200/- and thus they redressed the grievance of the complainant by revising the bill.

03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they revised the bill and withdrawn demand for Rs.11,200/- from out of the total bill amount of Rs.20,735/- and now the complainant has to pay Rs.9,885/-. The complainant remained absent and did not object the version of the respondents with regard to revision of the CC bill. Hence, we accept the version of the respondents and close the complainant since the grievance of the complainant is redressed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.



- Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of April'2025.

K. Ramasubramanian
Member (Finance)
09/04/2025

10/10/20

W. Ingebrigtsen

The Stock file.

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